



Service Bulletin

PRELIMINARY INFORMATION

Subject: Clarification Of RAP Operation

Models: 2013-2015 Chevrolet Express
2013-2015 GMC Savana
With Radio Provisions Only (RPO UXZ)

This PI was superseded to update information about installing a factory radio. Please discard PIT5315.

Some owners may comment that their RAP (retained accessory power) feature is inoperative after turning the ignition key off and before opening any door. If the vehicle is equipped with radio provisions but was NOT built with a radio, the RAP feature will not be present.

If the vehicle is equipped with power windows and radio provisions but was NOT built with a radio, the power windows will be disabled after the ignition key is turned off.

If a GM radio approved for these vehicles is installed at a later date, the RAP feature will then be functional.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Important: Once installed, the radio will need to be programmed with software available in TIS2WEB.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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