



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - A/C Blows Warm Or Poor Performance

Models: 2015 and Prior GM Passenger Cars and Trucks

This PI was superseded to update Model Years. Please discard PIT5099.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may comment that there A/C blows warm or they have poor A/C performance.

Recommendation/Instructions

When technical assistance is required and before calling GM TAC, the following information will be helpful in assisting with diagnosing the vehicle.

Please have the following information available:

- A/C High and Low pressures
- Outside temperature
- Humidity
- Vent temperature

If the unit is equipped with an Automatic HVAC system, go into the HVAC data with the scan tool and get the following readings:

- Inside temperature sensor reading
- Outside temperature sensor reading
- Duct temperature sensor readings
- Evaporator temperature sensor reading (if equipped)

Note: Dealers should always be prepared to provide SI Doc ID(s) or Bulletin / PI #(s) when calling into GM TAC

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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