



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Navigation Voice Prompts Choppy Distorted or Garbled

**Models:** 2014-2015 Buick LaCrosse, Regal  
 2013-2015 Cadillac ATS, SRX, XTS  
 2014-2015 Cadillac CTS Sedan VIN A  
 2014 Chevrolet Silverado 1500  
 2014-2015 Chevrolet Corvette, Impala VIN 1  
 2014 GMC Sierra 1500  
 2015 Cadillac Escalade models  
 2015 Chevrolet Colorado, Silverado, Suburban, Tahoe  
 2015 GMC Canyon, Sierra, Yukon models  
 Equipped with Navigation Radio

*This PI was superseded to update Recommendation/Instructions. Please discard PIT5320.*

### Condition/Concern

Some customers may comment that the navigation voice feedback is choppy, distorted, or garbled

### Recommendation/Instructions

If this concern is encountered, press Settings, Voice, Audio Feedback Speed, and verify speed is set to Medium (default). When set to Fast or Slow the voice guidance may sound choppy, distorted, or garbled..

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
3480118*	Change The Voice Prompt Speed Setting	0.2 hr

\* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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