



Service Bulletin

PRELIMINARY INFORMATION

Subject: Slight Whistle Noise From A Pillar Dash Area Or Bluetooth Call Sounds Like Wind Tunnel On Receiving End

Models: 2014 - 2015 Cadillac CTS Sedan VIN A
2013 - 2015 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

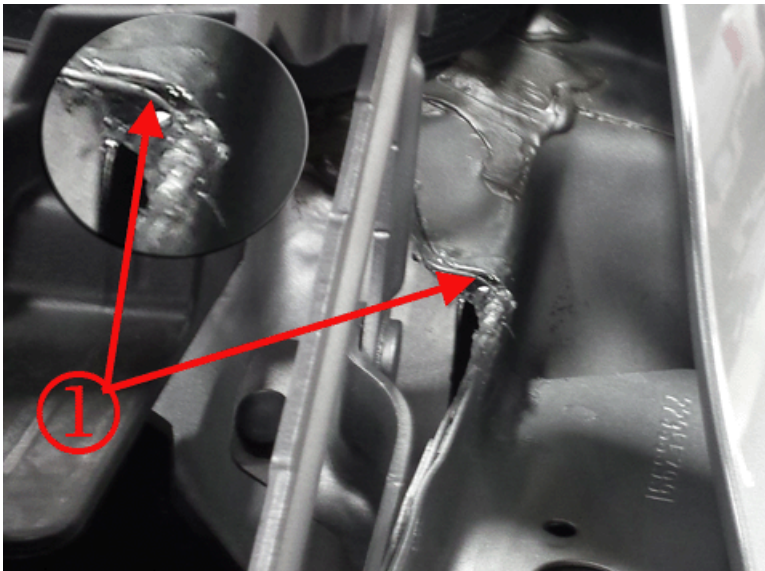
Condition/Concern

A customer may comment that they can hear a slight whistle noise from the dash area from either the Right or Left side A-Pillar area. They may also comment that people are advising them that the clarity of the Bluetooth call coming from the vehicle is not very good.

Recommendation/Instructions

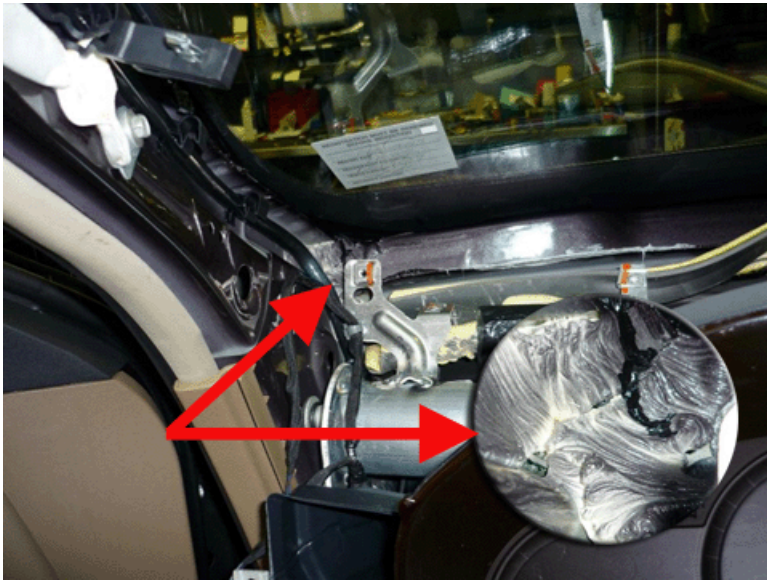
Please inspect for a void in panel sealer at the Hood Hinges area as per Picture below. (must remove plastic underhood plenum cover to gain access to this area).

If a void is found please seal the area with body seam sealer and evaluate.



Note: Please also see latest version of PI1162 (Mobile Telephone Microphone Poor Performance when Using Bluetooth) for more Bluetooth clarity diagnostics.

Another suspect area for a whistle noise is the A-Pillar/lower left or right area of the windshield on the inside of the vehicle as per pic below. If a void is found please seal the area with body seam sealer and evaluate.



Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
0560032	Body Joint Resealing	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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