

GM STORY

Date: Oct-2014

# **Service Bulletin**

## PRELIMINARY INFORMATION

Subject: Shudder During Drive Engagement

Models: 2015 Chevrolet Silverado

2015 GMC Sierra

**Equipped with LCT1000 Allison transmission RPO (MW7)** 

Vehicles built between 02/01/2014 and 03/31/2014

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

#### Condition/Concern

Customers may comment they feel a shudder or vibration while the transmission is engaging into drive.

#### **Recommendation/Instructions**

The shudder during drive engagement may be caused by abnormality in the 1234 clutch piston.

If this concern can be duplicated on a vehicle built between 02/01/2014 and 03/31/2014 the following parts should be replaced.

#### **Parts Information**

Part Number	Quantity	Part Description
29549579	1	PISTON,1-2-3-4 CLU
29536478	1	GASKET,A/TRNS FRT CASE
29545377	1	SEAL,1-2-3-4 CLU PSTN HSG (O-RING)
29542808	1	SEAL,4-5-6 CLU PSTN INR
24269245	2	SEAL,1-2-3-4 & 4-5-6 CLU PSTN
24269246	1	SEAL,1-2-3-4 CLU PSTN HSG
29531293	1	SEAL,1-2-3-4 CLU PSTN INR(O-RING)
21012386	2	WASHER, COPPER

### **Warranty Information**

For vehicles repaired under warranty use:

Labor Operation Description Labor Time	
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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

