



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Radio Turns Off and On Unwanted

**Models:** 2011 - 2015 Chevrolet Cruze

### Condition/Concern

Some customers may comment on any of the following conditions:

- ⇒ The Radio/HVAC Display turns off and on at times
- ⇒ The ABS, Service Traction System and Service StabiliTrak telltale lights come on
- ⇒ Service Steering Message displaying in the Driver Information Center (DIC) and may experience heavier steering feel at low speed or static steering maneuvers

Further, Technician may find the following DTC set in the EBCM, C0800 with symptom bytes 00, 03 or 07. Checking the radio and other modules may also find DTC's B1325 and or B1517 with symptom bytes 00, 03 or 07 set.

At engine idle and vehicle in Park, turning the HVAC blower to high speed, turning on the rear window defroster, activate heated seats and rolling windows up and down while turning the steering wheel may assist in duplicating the customers concern.

### Recommendation/Instructions

Please contact GM TAC for further information on repair direction if the vehicle exhibits any of these conditions.

---

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION