



Service Bulletin

PRELIMINARY INFORMATION

Subject: HD Radio Turns On Unwanted When Using Radio Station Voice Command

Models: 2013-2015 Cadillac ATS, SRX, XTS
2014 Buick Regal
2014 Cadillac ELR
2014 Chevrolet Corvette, Impala, Silverado 1500
2014 GMC Sierra 1500
2014-2015 Cadillac CTS Sedan VIN A
2015 Chevrolet Silverado, Tahoe, Suburban
2015 GMC Sierra, Yukon Models
2015 Cadillac Escalade Models

Condition/Concern

Customers may comment that the HD Switching function turns on unwanted when tuning to radio stations using voice commands.

Recommendation/Instructions

General Motors Engineering is aware of concern and currently evaluating.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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