



Service Bulletin

PRELIMINARY INFORMATION

Subject: HVAC Blower Motor And Indicators Inoperative At Startup

Models: 2014 - 2015 Chevrolet Malibu
equipped with Air Conditioning W/ Humidity Sensor (RPO C4P)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that upon starting the vehicle there is lack of air flow through the Heating and Air Conditioning vents and that the indicators on the HVAC Controls are not illuminated.

If the vehicle is turned off and restarted normal functions will return

Recommendation/Instructions

An updated software calibration has been released to address this concern.

Please reprogram the K33 HVAC Control Module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB.

Refer to the Instrument Cluster Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810015	K33 HVAC System Control Module Reprogramming	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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