



Service Bulletin

PRELIMINARY INFORMATION

Subject: Chime Volume Too Loud

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
Equipped with RPO UQ3

Condition/Concern

Customers may comment that the chime volume is too loud.

Recommendation/Instructions

Please do not replace any components. Engineering is currently evaluating this concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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