File in Section: -

Bulletin No.: PI1227

Date: May, 2014

PRELIMINARY INFORMATION

Subject: Intermittent Unwanted Trunk Opening While Vehicle is Parked

Models: 2014 Chevrolet Cruze Built Prior to February 14, 2014

2014 Chevrolet Sonic Built Prior to March 30, 2014

Condition/Concern

Some customers may comment on unwanted opening of the trunk without pressing any of the release buttons while the vehicle is parked. Although the trunk is unlatched while parked, the owner may not observe the trunk open until they begin to drive the vehicle. This may also be accompanied with a "Trunk Open" message in the DIC.

This condition may be caused by the trunk release button on the remote transmitter being pressed inadvertently while the transmitter is in the customer's pocket or purse.

Recommendation/Instructions

Reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. This calibration will change the amount of time the customer will have to hold the trunk release button on their remote from 200ms, which is instant open, to a 1 second hold in order to execute a trunk release event. Refer to the Body Control Module Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time