



Service Bulletin

File in Section: -

Bulletin No.: PI1224

Date: April, 2014

PRELIMINARY INFORMATION

Subject: Remote Trunk Function Change or Trunk Will Not Open After BCM Reprogram

Models: 2014 Chevrolet Caprice PPV Built Prior to April 9, 2014
2014 Chevrolet SS
2014 Chevrolet Cruze Built Prior to February 28, 2014
2014 Chevrolet Sonic Built Prior to March 30, 2014

Condition/Concern

Some customers may comment that after a BCM reprogramming event, the remote trunk opening function on the key fob changed, or that the trunk won't open with key fob.

Recommendation/Instructions

Vehicles built prior to the breakpoints listed above were built with a 200ms button press calibration for trunk opening. When updating the BCM, the latest calibration now includes a 1 second button press and hold feature.

If the customer has previously had the two shot relay installed (outlined in PI0924B), they may comment that trunk will not open because it now takes two 1-second presses of the key fob to open the trunk. The rear compartment relay must be changed back to factory single press relay. This can be confirmed by investigating vehicle warranty history for labor operation 2680118.

Educate the customer that they now have the 1 second press and hold feature for their trunk opening function.