



Service Bulletin

File in Section: -

Bulletin No.: P11212

Date: April, 2014

PRELIMINARY INFORMATION

Subject: Improper and Incomplete Instrument Cluster Programming

Models: 2014 Buick LaCrosse, Regal
2014 Cadillac ATS, CTS Sedan (VIN A), ELR, SRX, XTS
2014 Chevrolet Impala
2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado, Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Sierra, Yukon

Analysis has shown that all the programming steps to update the instrument clusters software on Next Generation Infotainment vehicles are not being completed properly.

Important: Failure to properly follow Service Information Programming Instructions can result in unnecessary component replacement.

If a software update is to be performed on an instrument cluster that is considered next generation infotainment, the technician must follow the instructions in SI for programming the IPC.

ALL STEPS MUST BE PERFORMED.

These instructions can be found by selecting the vehicle being programmed in SI.

1. Select the link under Service Manual/Bulletin.
2. Select Diagnostic Overview, Starting Point, and Programming.
3. Select Programming and Setup.
4. Select Repair Instructions.
5. Select Instrument Cluster Programming and Setup.

Read the document thoroughly and follow the instructions.