

# Mobility Seat Inoperative Due to Spacer Interference

**Service Category** Vehicle Interior

**Section** Seat

**Market** USA

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2011 – 2014	Sienna	

### REVISION NOTICE

**March 12, 2014 Rev1:**

- Applicability has been updated to include 2012 – 2014 model year Sienna vehicles.
- The entire bulletin has been updated.

**Any previous printed versions of this bulletin should be discarded.**

## Introduction

Some 2011 – 2014 model year Sienna vehicles with the factory mobility seat option may exhibit a condition where the seat slide function becomes inoperative due to plastic spacer interference in the lift mechanism. The seat lift mechanism has been improved to address this condition.

## Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PRODUCTION CHANGE EFFECTIVE VIN
Sienna	5TDDK3DC#ES078005
	5TDJK3DC#ES078005
	5TDXK3DC#ES445145
	5TDKK3DC#ES445145
	5TDYK3DC#ES445145
	5TDZK3DC#ES445145

## Mobility Seat Inoperative Due to Spacer Interference

### Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1128	R & R Seat Lift Unit	2.5	C7004-45010 C7004-45011 C7004-45012 C7004-45013 C7004-45014	94	83

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
C7004-45010 C7004-45011 C7004-45012 C7004-45013 C7004-45014	C7004-45015	Lift Unit, RR Seat	1

### Repair Procedure

1. Remove and replace 2nd row lift mechanism as per Repair Manual instructions.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2011 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal](#) / [Installation](#)”*
- 2012 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal](#) / [Installation](#)”*
- 2013 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal](#) / [Installation](#)”*
- 2014 Sienna:  
*Vehicle Interior – Seat – “Seat: Auto Access Seat Unit: [Removal](#) / [Installation](#)”*

2. Confirm proper operation of the seat slide function.