

Service

Category Vehicle Interior

Section

Seat

Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2010 – 2013	4Runner	-	

Introduction

Some 2010 – 2013 model year 4Runner vehicles may exhibit a squeak noise coming from the second row seats when driving over uneven terrain.

The bracket for the inside hinge of the 60% second row seat may rub the seat frame. Follow the procedure outlined below to address this condition.



Production Change Information

MODEL	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN		
4Runner	2WD	JTEZU5JR#D5060907		
	4WD	JTEBU5JR#D5142942		



Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD1403	Insulate Rear Seat Bracket	0.6	72731-60010	91	57

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER	PART NAME	QTY
08231-00801	Interior Noise Kit	1

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	00002-06020-01	1

REQUIRED TOOLS & MATERIAL	QUANTITY	
T45 TORX® Socket Wrench	1	

^{*} Essential SST.

NOTE

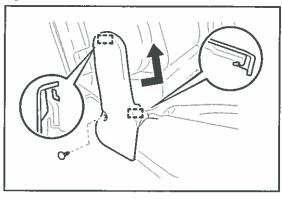
Additional SSTs may be ordered by calling 1-800-933-8335.



Repair Procedure

- 1. Test drive the vehicle for a noise from the 2nd row inner bracket for the 60% seat.
- 2. Remove the center seat hinge cover.

Figure 1.



3. Confirm that a noise is being generated by two surfaces rubbing, as shown below.

Figure 2. Approximate Vantage Point (Reposition Foam to Access View)

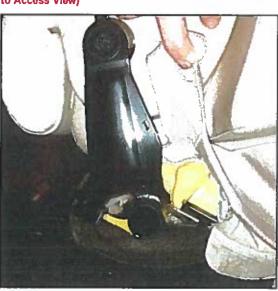


Figure 3. Up-Close View



4. Remove the 60% second row seat.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

2010 / 2011 / 2012 / 2013 4Runner:
Vehicle Interior – Seat – "Seat: Rear No. 1 Seat Assembly (for 60/40 Split Slide Walk-in Seat Type LH Side): Removal"

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Second Row Seat Squeak

Repair Procedure (Continued)

Position the seat as shown to access the Rear Seat Reclining Bracket.

NOTICE

Be sure to protect the seat during service by utilizing a clean/covered work surface.

Figure 4.



6. Partially remove the rear seatback lower cushion cover at the locations shown.

Figure 5.

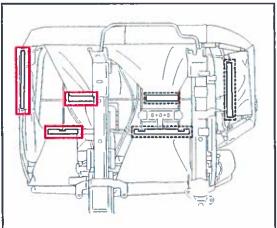


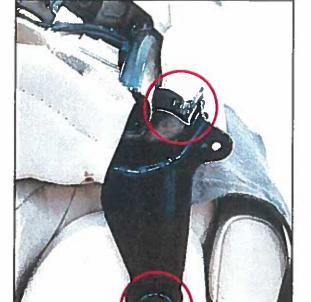
Figure 6.



Second Row Seat Squeak

Repair Procedure (Continued)

- 7. Remove the right Rear Seat Reclining Bracket.
 - A. Using a T45 TORX® Socket Wrench, remove the Rear Seat Reclining Bracket with the TORX® bolt.
 - B. Remove the 12 mm bracket bolt.



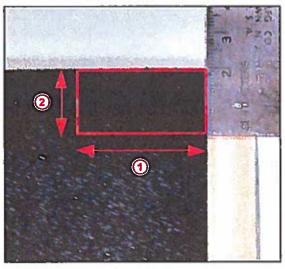


Repair Procedure (Continued)

8. From the Interior Noise Kit, cut a section of felt to the following dimensions:

Length: 40 mm Width: 20 mm Thickness: 1 mm

Figure 7.



1	40 mm
2	20 mm

9. Apply the felt to the bracket as shown.

Figure 8.

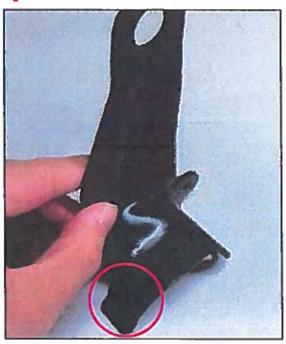


Figure 9.





Repair Procedure (Continued)

- 10. Reassemble the bracket to the 60% second row seat.
 - A. Using a T45 TORX® Socket Wrench, install the Rear Seat Reclining Bracket with the TORX® bolt.

Torque: 21 N*m (214 kgf*cm, 15 ft*lbf)

B. Install the 12 mm bolt.

Torque: 21 N*m (214 kgf*cm, 15 ft*lbf)





Bracket Tab

11. Install the seat into the vehicle.

Refer to TIS, applicable model and model year Repair Manual:

- 2010 / 2011 / 2012 / 2013 4Runner: Vehicle Interior – Seat – "Seat: Rear No. 1 Seat Assembly (for 60/40 Split Slide Walk-in Seat Type LH Side): Installation"
- 12. Test drive the vehicle to confirm the squeak noise has been corrected.

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