March 3, 2014



# Non-Spoiler Trunk Lid Not Holding Open on Extreme Inclines

**Service** 

Category Vehicle Exterior

Section Door/Hatch Market USA



# **Applicability**

| YEAR(S)     | MODEL(S) | ADDITIONAL INFORMATION  |  |
|-------------|----------|---|--|
| 2012 – 2014 | Camry HV | Body Type(s): 4Dr. Sedan<br>Drive Type(s): 2WD<br>Engine(s): 2AR<br>Transmission(s): CVT<br>VDS(s): BD1FK             |  |
| 2012 – 2014 | Camry    | Body Type(s): 4Dr. Sedan<br>Drive Type(s): 2WD<br>Engine(s): 2AR, 2GR<br>Transmission(s): 6AT<br>VDS(s): BF1FK, BK1FK |  |

#### Introduction

Some 2012 – 2014 model year North American Production (NAP) Camry and Camry HV vehicles without a factory installed spoiler may exhibit a condition where the holding performance of the trunk lid is unsatisfactory when the vehicle is on an extreme incline. Use the following bulletin to address this condition.

### **Warranty Information**

| OP CODE | DESCRIPTION                    | TIME | OFP                        | T1 | T2 |
|---------|--------------------------------|------|----------------------------|----|----|
| BD1401  | R & R Torsion Bar (Both Sides) |      | 64532-06212<br>64531-06192 | 9A | 14 |

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

**TOYOTA** T-SB-0016-14 March 3, 2014 Page 2 of 3

# Non-Spoiler Trunk Lid Not Holding Open on Extreme Inclines

# **Production Change Information**

This bulletin applies to:

- ALL 2012 2013 model year TMMK and SIA built vehicles without a factory installed spoiler.
- 2014 model year TMMK and SIA built vehicles produced **BEFORE** the Production Change Effective VINs shown below and without a factory installed spoiler.

| MODEL    | PLANT | LINE* | ENGINE | PRODUCTION CHANGE EFFECTIVE VIN |  |
|----------|-------|-------|--------|---------------------------------|--|
| Camry    | ТММК  | 1     | 4 Cyl  | 4T1BF1FK#EU331864               |  |
|          |       | 2     |        | 4T1BF1FK#EU753784               |  |
|          |       | 1     | V6     | 4T1BK1FK#EU024782               |  |
|          |       | 2     |        | 4T1BK1FK#EU541822               |  |
| Camry HV |       | 2     | HV     | 4T1BD1FK#EU103805               |  |
| Camry    | SIA   | N/A   | 4 Cyl  | 4T4BF1FK#CR269427               |  |

<sup>\*</sup> For Camry, TMMK Line 1, first digit of serial number = 0, 1, 2, 3 or 4 and for Line 2, first digit of serial number = 5, 6, 7, 8 or 9.

#### **Parts Information**

| PART NUMBER |             | DADT NAME              |   |
|-------------|-------------|------------------------|---|
| PREVIOUS    | NEW         | PART NAME              |   |
| 64531-06192 | 64531-06193 | Bar, Hinge Torsion, RH | 1 |
| 64532-06212 | 64532-06213 | Bar, Hinge Torsion, LH | 1 |

# **Required Tools & Equipment**

| SPECIAL SERVICE TOOLS (SST)   | PART NUMBER        | QTY |
|-------------------------------|--------------------|-----|
| Luggage Compartment Tool Set* | <u>09804-24010</u> | 1   |

<sup>\*</sup> Essential SST.

# NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

**TOYOTA** T-SB-0016-14 March 3, 2014 Page 3 of 3

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# **Repair Procedure**

1. Remove both Hinge Torsion Bars.

#### NOTE

**Both** Hinge Torsion Bars MUST be replaced during repair.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2012 <u>Camry</u> / <u>Camry HV</u>: Vehicle Exterior – Door/Hatch – "Luggage Door Hinge Torsion Bar: Removal"
- 2013 <u>Camry</u> / <u>Camry HV</u>: Vehicle Exterior – Door/Hatch – "Luggage Door Hinge Torsion Bar: Removal"
- 2014 <u>Camry / Camry HV</u>: Vehicle Exterior – Door/Hatch – "Luggage Door Hinge Torsion Bar: Removal"
- 2. Install the NEW Hinge Torsion Bars.

Refer to TIS, applicable model and model year Repair Manual:

- 2012 <u>Camry / Camry HV</u>: Vehicle Exterior – Door/Hatch – "Luggage Door Hinge Torsion Bar: Installation"
- 2013 <u>Camry / Camry HV</u>: Vehicle Exterior – Door/Hatch – "Luggage Door Hinge Torsion Bar: Installation"
- 2014 <u>Camry / Camry HV</u>: Vehicle Exterior – Door/Hatch – "Luggage Door Hinge Torsion Bar: Installation"
- 3. Open and close the trunk to confirm proper operation.