

Front Seat Shield Is Loose or Separated - Power Seat Only

Service Category Vehicle Interior

Section Seat

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2011 – 2013	Sienna	Plant Code(s): S WMI(s): 5TD

Introduction

Some 2011 – 2013 model year Sienna vehicles may exhibit a condition where the outside seat shield is loose and separating, or has an excessive gap to the seat cushion or forward facing seat shield. The condition may occur on either the driver or passenger front power equipped seats. Follow the Repair Procedure in this bulletin to address this condition.

Figure 1.



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Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Sienna	2WD	5TDKK3DC#DS433045
		5TDYK3DC#DS433045
		5TDZK3DC#DS433045
		5TDXK3DC#DS433045
	4WD	5TDJK3DC#DS075876
		5TDDK3DC#DS075876

Warranty Information

OP CODE	DESCRIPTION	TIME	OPF	T1	T2
BD1423	R & R Front Seat Shield (One Side)	1.2	71867-08010-B0 71867-08010-B1	62	14
BD1423A	Both Sides	2.0	71867-08010-E0		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER	PART NAME	QTY
71867-08010-B0	Shield, Front Seat Cushion, Inner No. 1, Light Gray	1
71867-08010-B1	Shield, Front Seat Cushion, Inner No. 1, Dark Gray	1
71867-08010-E0	Shield, Front Seat Cushion, Inner No. 1, Grege	1

NOTE

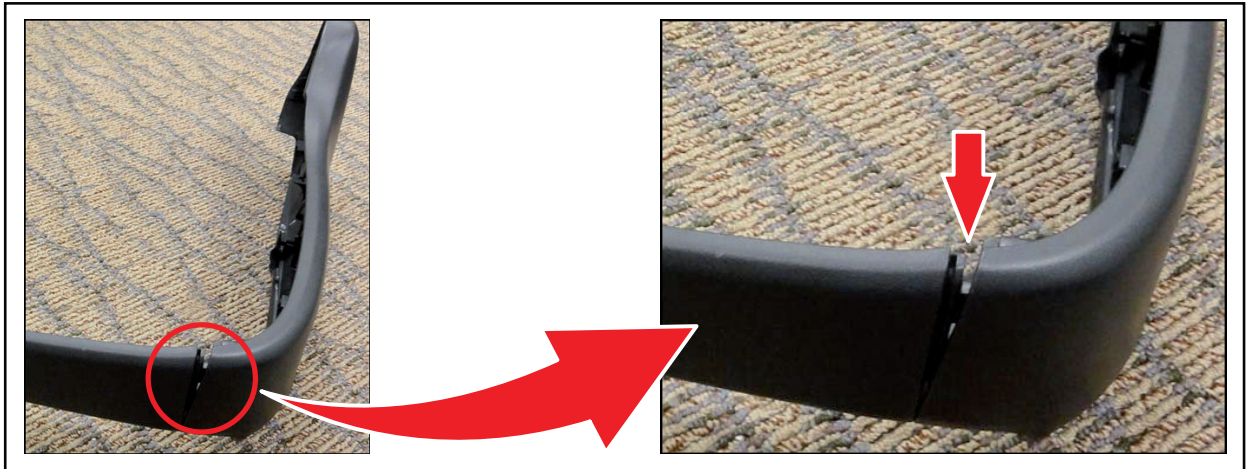
Part numbers are the same for both RH and LH sides.

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Repair Procedure

1. Confirm the vehicle exhibits the loose/separating or gap condition described in the Introduction.

Figure 2. Location of Separation



2. Remove and replace the Inner No. 1 Front Seat Cushion Shield.

Figure 3.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2011 Sienna:
Vehicle Interior – Seat – “Seat: Front Seat Assembly (for Power Seat): [Disassembly / Reassembly](#)”
- 2012 Sienna:
Vehicle Interior – Seat – “Seat: Front Seat Assembly (for Power Seat): [Disassembly / Reassembly](#)”
- 2013 Sienna:
Vehicle Interior – Seat – “Seat: Front Seat Assembly (for Power Seat): [Disassembly / Reassembly](#)”



1 Front of Vehicle

3. Verify that the vehicle no longer exhibits the condition.