

Service

Category Engine/Hybrid System

Section Hybrid/Battery Control System

Market USA



#### Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2012 – 2014	RAV4 EV	

#### **REVISION NOTICE**

February 11, 2014 Rev1:

• Applicability has been updated to include 2014 model year RAV4 EV vehicles.

Any previous printed versions of this bulletin should be discarded.

#### Introduction

Flash reprogramming allows the ECU software to be updated without replacing the ECU. Flash calibration updates for the RAV4 EV are released as field-fix procedures described in individual Service Bulletins. This bulletin details the ECU flash reprogramming process and outlines use of the Techstream Health Check Function and the Tesla Powertrain Service Diagnostics program.

#### NOTE

Flash reprogramming of the RAV4 EV ECU can only be performed with the Tesla Powertrain Service Diagnostics program.

#### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty		-	-	1

#### Parts Information

PART NUMBER	PART NAME	QTY
00451-00001-LBL	Authorized Modification Labels	1

#### NOTE

Authorized Modification Labels may be ordered in packages of 25 from the Materials Distribution Center (MDC) through Dealer Daily – Dealer Support Materials Orders.

#### **Required Tools & Equipment**

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream 2.0*	ADE	TS2UNIT	1

#### NOTE

- Only Techstream 2.0 should be used for this update.
- Techstream Software version 9.00.025 or later is required.
- Tesla Powertrain Service Diagnostic Software version 0.5.23 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
GR8 Battery Diagnostic Station*	00002-MCGR8	1
EV HV Powertrain Diagnostic Cable Kit**	82824-36150-01	1

#### NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

\* Essential SST.

\*\* Special order.

#### **Techstream Preparation**

#### Selecting the Correct VIM.

Techstream software requires a VIM selection before it can be used for reprogramming.

Perform the following:

- 1. Select Setup from the Techstream Main Menu screen.
- 2. Select VIM Select from the Setup drop down menu.

Figure 1.



#### **Techstream Preparation (Continued)**

3. Select the correct Interface Setup from the drop down list.

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For Techstream 2.0, select MongoosePro MFC.

#### NOTE

Mongoose Driver MUST be installed before Mongoose selections will be available.

Refer to the Technical Information System (TIS), *Diagnostics – Scantool* page for additional information.

4. Click OK.

#### **Process Overview**

Techstream ECU flash reprogramming is a 4-step process:

1. Verify the vehicle's applicability for recalibration and locate desired calibration file by performing the Techstream Health Check function.

#### NOTE

Techstream will automatically search TIS for the appropriate Service Bulletin using the current Calibration ID from the vehicle. Calibration file links can be found embedded in the corresponding Service Bulletin.

2. Connect the GR8 Battery Diagnostic Station using "Power Supply Mode" only.

The GR8 Battery Diagnostic Station includes a Power Supply Mode to help maintain battery voltage at 13.5 volts during ECU reprogramming.

#### NOTICE

ECU damage may occur if the correct battery charger mode setting is NOT used.

3. Perform the RAV4 EV ECU software update using the Tesla Powertrain Service Diagnostics program.

Launch the Tesla Powertrain Service Diagnostics program and initiate the update process to complete the reprogramming.

4. Attach the Authorized Vehicle Modification Label.

Modifications to ECU calibrations MUST be recorded and properly displayed on the vehicle using the Authorized Modification Label.

### **Operation Procedure**

- 1. Verify the vehicle's applicability for recalibration and locate desired calibration file.
  - A. Connect Techstream and establish a vehicle connection.

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B. Click the Health Check button on the System Select tab.

### Figure 2.

	System Select	ion Menu	oto to access the ECU				
free a conservation of the second	Note: An asterisk(*) in	dicates a system that	is unsupported or not re	sponding.			
	All ECUs   Power	train   Chassis   B	ody Electrical				
Health Check	Engine and ECT	Cruise Control	ABS/VSC/TRAC	Immobiliser	SRS Airbag	Body	-
Health Check	*Rear Left Door	Rear Right Door	*Back Door	Combination Meter	Occupant Detection		
Customize							
Setting							
ECU							
Reprogramming							
CAN							
Bus Check							
						-	
	<u> </u>						
	This EOU sectors for	at initiation finalities tim	ten loonale ensteal talles	and a second self disco	anis function and head		
	extraordinary circum	stance etc. Additionally	, it controls automatic tr	) engine speed, sen-diagr ansmission.	losis function, and back	up function in	-
							<b>Y</b>

### **Operation Procedure (Continued)**

C. Choose desired ECU group(s) in the *Health Check* dialog box.

Rev1

Figure 3.

Ref. and standards	System Select Select desired system Note: An asterisk(*) in	ion Menu and then press Live D dicates a system that	lata to access the ECU. is unsupported or not re	sponding.			
	All ECUs Powert	rain   Chassis   Bi	ody Electrical				
Health Check	Engine and ECT	Cruise Control	ABS/VSC/TRAC	Immobiliser	SRS Airbag	Body	<b>^</b>
	*Rear Left Door	Rear Right Door	*Back Door	Combination Meter	Occupant Detection		
Setting							
COL		Heal	th Check (5309-02)				- 11
	This ECU controls fu	al injection, ignitic	Powertrain(2 ECUs)     Chassis(2 ECUs)     Body(7 ECUs)     Inis function may take a Press Next to continue.     Help	few minutes to complete	e.	up function in	
	extraordinary circums	tance etc.Additic					J

- D. Click Next.
- E. Click *Continue* to view Health Check results.

#### Figure 4.

Health Che	eck (5309-05)
Health C	Check Complete !
-Health	Check does not display live data
-Change	es in vehicle condition will not update automatically
-To upda	ate Health Check, click the "Refresh Health Check" button
	Continue

#### **Operation Procedure (Continued)**

F. Available calibration updates are indicated by a <u>Yes</u> link in the *Update* column. Click the <u>Yes</u> link to access the appropriate Service Bulletin on TIS.

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#### NOTE

- Note any DTCs stored in systems that will be flash reprogrammed.
- Clicking the <u>Yes</u> link will automatically launch TIS and perform a calibration search.

#### Figure 5.

2012 Rav4 EV	Tire Pressure / Threshold Value [psi(g	gauge)]	<	2								-
001533 mile	Sensor 1: 35.9 / N/A Sensor 2: Sensor 3: 35.2 / N/A Sensor 4: Sensor 5: N/A / N/A Health Check Results	36.6 / 36.6 /		N/A N/A								
Hie Notes ⊟ Health Checl Data 1-1/3	System	Monitor Status	Π	DTC	Curr	Pend	<u>Hist</u>	Perm	SB	Calibration	Update	ŀ
Data 2-1/3 Data 3-1/3	EV	-	H							896B34201300 896B54201100	No No	-
■ Messages	Cruise Control Electric Propulsion Control System Tico Program Monitor	-		-					_	1.3.37	Yes	-
	ABS/VSC/TRAC FMPS	-							_	F1520	No	_
	Occupant Detection SRS Airbag	-							_	· ·		_
	Air Conditioner	-								- 838000R15002	No	_
										838000R15001 838000R15001	No No	-
									_	838000R15001 838000R15001	No	-
Cort									_	838000R15001 838000R15001	No No	
Expand>>									_	838000R15001 838000R15001	No	-
TIS Search			H						_	838000R15001 838000R15001	No	-
Drint	Combination Meter											

G. Log into TIS. (If already logged in, skip this step.)

### **RAV4 EV ECU Flash Reprogramming Procedure**

#### **Operation Procedure (Continued)**

H. To review the Service Bulletin and access the calibration file, click the Service Bulletin link in the *Document Title* column of the *Calibration Search Result* portlet.



#### **Operation Procedure (Continued)**

- 2. Connect the GR8 Battery Diagnostic Station.
  - A. Connect the GR8 Battery Diagnostic Station to the vehicle and turn it ON.
  - B. Select Power Supply Mode by following the screen flow below.

Rev1

#### NOTICE

- ECU damage may occur if the correct battery charger and mode setting are NOT used.
- Power Supply Mode is used to maintain battery voltage at 13.5 volts while flash reprogramming the vehicle.
- For details on how to use the GR8 Battery Diagnostic Station, refer to the <u>GR8 Instruction Manual</u> located on TIS, *Diagnostics Tools & Equipment Battery Diagnostics.*





#### **Operation Procedure (Continued)**

3. Perform the RAV4 EV ECU software update using the Tesla Powertrain Service Diagnostics program.

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After reviewing the procedures outlined in the selected Service Bulletin, launch the Tesla Powertrain Service Diagnostics program.

#### NOTE

The vehicle may require special preparation — please review the selected Service Bulletin carefully.

- A. Click Start.
- B. Click All Programs.
- C. Click Tesla Powertrain Service Diagnostics RAV4.

Figure 8.



### **RAV4 EV ECU Flash Reprogramming Procedure**

#### **Operation Procedure (Continued)**

#### NOTICE

Errors during the flash reprogramming process can permanently damage the vehicle ECU. Minimize the risk by following the steps below.

- Battery voltage <u>MUST NOT FALL BELOW 11.4 volts</u> during reprogramming. Confirm battery voltage is higher than 11.4 volts, but be sure voltage <u>DOES NOT RISE ABOVE</u> <u>16.0 volts</u> during reprogramming.
- Turn OFF all vehicle accessories (e.g. audio system, A/C, interior lights, DRL, etc.). Do NOT add to or significantly change the vehicle's electrical load while reprogramming.
- Confirm cable connections between the vehicle and Techstream PC are secure.
- Do NOT disconnect or turn off Techstream PC or vehicle ignition, and do NOT close Tesla Powertrain Diagnostic program during reprogramming.
- Set parking brake.
- If the battery's state of charge or capacity are in question, test with SST. No. <u>00002-V8150-KIT</u> "Digital Battery Analyzer," and follow Service Bulletin No. <u>PG001-06</u>, "Battery Maintenance for In-Stock Vehicles & Pre-Delivery," or the appropriate "Maintenance for HV & Auxiliary Batteries" Service Bulletin.
- The GR8 Battery Diagnostic Station MUST be used in Power Supply Mode to maintain battery voltage at 13.5 volts while flash reprogramming the vehicle. For details on how to use the GR8 Battery Diagnostic Station, refer to the <u>GR8 Instruction Manual</u> located on TIS, *Diagnostics – Tools & Equipment – Battery Diagnostics.*
- D. Disconnect the Techstream DLC3 connector.

# **RAV4 EV ECU Flash Reprogramming Procedure**

### **Operation Procedure (Continued)**

E. Connect the RAV4 EV Diagnostic Cable (DLC3 No. 2 is located in the rear cargo area).

Figure 9.



Figure 10. Diagnostic Cable Connected



1	To Vehicle
2	DLC3 No. 2
3	CAT 5 Ethernet Cable
4	USB Ethernet Adapter
5	То РС

F. Confirm the communication light is green.

#### Figure 11.



# **RAV4 EV ECU Flash Reprogramming Procedure**

### **Operation Procedure (Continued)**

- G. Click on the Firmware Download tab.
- H. Click the Play button.

#### HINT

File will automatically download and be displayed on this screen. Please ensure PC is connected to dealership wireless network.

Firmware Download	A × Modem Connection Status	5 >
C: Users\Techstream\Tesla\Firmware\firmware-release-1.3.57.tar	Green light indicates a fully functional connect Yellow light indicates connection failure, not n fault.	ion. ecessarily a vehicle
	Modem Connection Status:	0
	0%	2

I. Verify the information displayed on the warning Figure 13. message before proceeding.



# **RAV4 EV ECU Flash Reprogramming Procedure**

### **Operation Procedure (Continued)**

J. The ECU Software Update will begin and take approximately 10 – 20 minutes to complete.

Tesla Powertrain Diagnostics 0.5.15	_ 0 ×
File Views Perspectives Help Firmware Download	
Altergiolity of Inauli a volve Lain Haduna e ComparadorSuccessfully obtained Power Lain Haduna e Comparador ID Successfully power Lain Part Inauli a volve Lain Haduna e Comparador ID In Progress Done. Starting Power train Update succeeded. Updating UDS Drive Inverter PFGA	

K. Click OK.

### **Operation Procedure (Continued)**

L. Disconnect the Tesla Powertrain Diagnostic Cable and close the program.

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- M. Connect the Techstream DLC3 cable to the OBDII connector under the dash.
- N. Perform a Health Check to confirm the firmware was installed correctly and to check for DTCs. Figure 15.

EV	Sensor 1: 35.9 / N/A Sensor 2:	36.6 /	×.	N/A								
2012_Rav4 EV_E	Sensor 3: 35.2 / N/A Sensor 4: Sensor 5: N/A / N/A	36.6 /		N/A								
File Notes Health Checl Data 1-1/3	System	Monitor Status	Π	DTC	Curr	Pend	Hist	Perm	SB	Calibration	Update	1
Data 2-1/3 Data 3-1/3	EV	1.0			-					896B34201300 896B54201100	No No	
	Cruise Control	-		-					_	-		
	Tire Pressure Monitor						-			1.3.57	NO	-1
	ABS/VSC/TRAC				-	-	-		-	E152642131	No	-1
	EMPS	-			-						No	-1
	Occupant Detection	1-1							-			-1
	SRS Airbag	-								1.1		
	Air Conditioner									0.0.0500.000		-1
	Start Strategic Barrows Starts									838000R15002	No	-
										838000R15001	No	
										838000R15001	No	
										838000R15001	No	
										838000R15001	No	_
					<u></u>	<u></u>				838000R15001	No	
										838000R15001	No	
Sort										838000R15001	No	
European I										838000R15001	No	
Expand>>									<u></u>	838000R15001	No	
										838000R15001	No	1
TIC Coores										838000R15001	No	٦.

#### **Operation Procedure (Continued)**

- 4. Attach the Authorized Modifications Label.
  - A. Using a permanent marker or ball point pen, complete the Authorized Modifications Label and attach to the vehicle. The Authorized Modifications Label is available through the MDC, P/N 00451-00001-LBL.

Figure 16.



B. Attach the label under the hood in the location determined by the specific Service Bulletin or Campaign.

NOTE	
Wait 60 – 90 seconds for ink to set before handling.	

C. Test drive the vehicle to confirm proper operation.