

Trunk Difficult to Latch in Cold Temperatures

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014	Corolla	Plant Code(s): C WMI(s): 2T1
2014	Corolla	Plant Code(s): P WMI(s): 5YF

Introduction

Some 2014 model year Corolla vehicles equipped with remote keyless entry or Smart Key may exhibit a condition in which the trunk is difficult to latch in cold temperatures only after the trunk has been opened using the remote release on the key. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
Corolla	TMMC	2T1B#RHE#EC116252
	TMMMS	5YFB#RHE#EP090995

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
640201	R & R Luggage Compartment Door Lock Assembly	0.5	64600-02030	9A	83

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

PART NUMBER	PART NAME	QTY
64600-02030	Lock Assy, Luggage Comp Door w/ Motor	1

Repair Procedure

1. Confirm that the customer experienced a trunk that was difficult to latch under the following conditions:
 - The trunk was opened using the remote release on the key prior to the condition occurring.
 - The ambient temperature was approximately 32°F (0°C) or colder prior to the condition occurring.

Did the customer experience the above condition?

 - **YES** — Continue to step 2.
 - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
2. Confirm that the trunk closes normally when the ambient temperature is above freezing.

If the trunk does NOT close normally when the ambient temperature is above freezing, this bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
3. Remove and replace the Luggage Compartment Lock Assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

 - 2014 Corolla:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Luggage Compartment Door: [Disassembly](#) / [Reassembly](#)”
4. Confirm normal operation of the trunk.