INTERACTIVE NETWORK

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Sent on	02 07 2014 Expires on 02 24 2014	
From	Acura Parts, Service & Technical Division, Campaign Administration	
Subject	Safety Recall: TL/TSX Power Steering Feed Hose Leak	

To: All Acura Parts and Service Managers, Advisors and Personnel From: Acura Parts, Service & Technical Division, Campaign Administration

Re: Safety Recall Reminder: 2004-08 TSX, 2007-2008 TL Power Steering Feed Hose Leak

When repairing a vehicle pursuant to a Safety Recall service bulletin, it is critical that all steps of the repair procedure are taken and followed. The proper corrective action to be taken and followed, along with the complete required parts information, is outlined in the applicable service bulletin. Bypassing steps set forth in the service bulletin and parts required for the repair in the name of time or convenience (or for any other reason not authorized by American Honda) is improper and can put customer safety at risk, as well as result in a come-back repair.

In May 2010 and June 2012, American Honda announced a safety recall for 2004-08 TSX and 2007-08 TL due to a potentially leaking power steering feed hose. For some time, the countermeasure hoses and required repair parts have been in stock as part of special campaign parts kits available for dealer ordering; Service Bulletin 10-010 and Service Bulletin 12-020, each of which outlines the required repair process and required parts. also have been available for similar periods. American Honda has now developed information that indicates some repairs may have been completed without following all the steps set forth in SB 10-010 and SB 12-020.

Should a vehicle subject to these recalls (or any other recall) cause any injury or damage because the recall repair set forth in the applicable service bulletin was not completed as directed, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

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