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**Sent on** 02 12 2014 **Expires on** 02 26 2014  
**From** Parts and Service Division  
**Subject** Request for Parts: 2010 CR-V MIL On with DTC P0420 Stored

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2010 CR-V MIL On with DTC P0420 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors..

**Background**

American Honda (AHM) is investigating certain 2010 CR-Vs with a complaint of the Malfunction Indicator Lamp (MIL) on with the DTC P0420 (Catalyst System Efficiency Below Threshold) stored. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting any further repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

1. VIN must be AFTER:  
5J6RE3H35AL033787 (2WD)  
5J6RE4H32AL069619 (4WD)  
3CZRE3857AG003351 (2WD)  
3CZRE4874AG002715 (4WD)
2. No engine misfire or engine stall while driving.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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