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Sent on 02 07 2014 **Expires on** 02 24 2014
From American Honda Parts, Service & Technical Division, Campaign Administration
Subject Safety Recall Reminder: 2003-07 Accord V6 Power Steering Feed Hose Leak

To: All Honda Parts and Service Managers, Advisors and Personnel
From: American Honda Parts, Service & Technical Division, Campaign Administration
Re: Safety Recall Repairs: 2003-07 Accord V6 Power Steering Feed Hose Leak

When repairing a vehicle pursuant to a Safety Recall service bulletin, it is critical that all steps of the repair procedure are taken and followed. The proper corrective action to be taken and followed, along with the complete required parts information, is outlined in the applicable service bulletin. Bypassing steps set forth in the service bulletin and parts required for the repair in the name of time or convenience (or for any other reason not authorized by American Honda) is improper and can put customer safety at risk, as well as result in a come-back repair.

In September, 2012, American Honda announced a safety recall for all 2003-07 Accord V6 models due to a potentially leaking power steering feed hose. Since January 26, 2013, the countermeasure hose and required repair parts have been in stock as part of a special campaign parts kit available for dealer ordering; Service Bulletin 13-012, which outlines the required repair process, also has been available since that date. American Honda has now developed information that indicates some repairs may have been completed without following all the steps set forth in SB 13-012.

Should a vehicle subject to this recall (or any other recall) cause any injury or damage because the recall repair set forth in the applicable service bulletin was not completed as directed, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

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