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Sent on 02 20 2014 **Expires on** 03 06 2014
From Parts and Service Division
Subject Request for Visit: 2012-2014 Ridgeline MIL On with DTC P2101 Stored

To: All Acura Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2012-2014 Ridgeline MIL On with DTC P2101 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2012-2014 Ridgelines with a complaint of MIL on with the DTC P2101 (Throttle Control System Malfunction) stored. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. DTC P2101 must be stored with no other DTCs.
2. First time & repeat complaints are okay.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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