

[Next Unread Message](#)**View Message****Sent on** 02 27 2014 **Expires on** 03 12 2014**From** Parts and Service Division**Subject** Request for Parts: 2014 RDX Front Brake Noise

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2014 RDX Front Brake Noise

**This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda (AHM) is investigating certain 2014 RDXs with a complaint of a front brake noise. The noise can be described as squealing, squeaking or grinding and it can occur when the brake pads are hot or cold. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the noise.
2. No previous repairs on the front brakes.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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