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Sent on 03 06 2014 **Expires on** 03 20 2014
From American Honda Parts, Service & Technical Division, Campaign Administration
Subject Stop Sale/Safety Recall: 2014 Civic LX Tire Bead Damage

DATE: March 6, 2014

TO: All Honda Sales, Service & Parts Managers and Personnel
FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2014 Civic LX Tire Bead Damage

On March 7, 2014 will notify NHTSA of a **Stop Sale** order and **Safety Recall** for some 2014 Civic LX vehicles. Any new or used vehicles in dealer stock must be inspected, and if necessary, repaired per S/B 14-014, *Safety Recall: 2014 Civic Tire Damage During Vehicle Assembly* prior to sale. **Refer to the eResponsibility report or VIN Inquiry status to determine which vehicles in your inventory are affected.**

Affected vehicles should not be sold until the inspection, and if necessary, repair has been completed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify Honda for any resulting claims.

Basic Problem

During assembly of the tire to the steel wheel, it is possible that the tire bead may have been pinched between the installation equipment and the wheel rim, causing damage to the bead. In some cases, bead damage may allow air to leak into the sidewall.

The Repair

Affected vehicles require inspection of the bead on all four tires. Any tires exhibiting bead damage as referenced in S/B 14-014 will be replaced with new factory-spec tires.

Parts Information

A number of parts (part numbers 42751-CTL-016 and/or 42751-CTL-017) will be allocated to dealers with affected in-stock units, with most dealers receiving them on Friday, March 7, 2014, and a small number receiving them on Monday, March 10, 2014. TireRack will call all dealers receiving an allocation to confirm orders. Additional parts to support the recall will be available from TireRack, through normal ordering procedures beginning Friday, March 7, 2014.

Service Bulletin

In support of this recall, S/B 14-014 will be posted on ISIS on March 7, 2014. It will include inspection, repair, parts, and warranty information related to this campaign.

Warranty and Repair Information

Warranty, and repair information will be detailed in S/B 14-014, *Safety Recall: 2014 Civic Tire Damage During Vehicle Assembly*. Please **do not** open any repair orders for this campaign until S/B 14-014 is launched; doing so may result in rejected claims. As a reminder, tires must be held for 30 days after payment of the warranty claim (the normal retention time for parts replaced under warranty).

Customer Notification

Honda expects to complete customer notification in late March 2014.

As always, make sure to check in VIN Inquiry status to determine if a particular vehicle is eligible for this recall.