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Sent on 03 06 2014 **Expires on** 03 12 2014
From Parts and Service Division
Subject Request for Visit: 2014 Civic TPMS Light On with VSA OFF Light On

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2014 Civic TPMS Light On with VSA OFF Light On

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2014 Civics with a complaint of the TPMS light on and the VSA "OFF" light on. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HG.
2. 2 door & 4 door are accepted.
3. TPMS Light must be on along with the VSA "OFF" light on.
4. The vehicle must physically be at the dealership when you call TRS.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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