

**March 7, 2014**

ATB 51110 (1403)

## Safety Recall: 2014 Civic Tire Damage During Vehicle Assembly

### AFFECTED VEHICLES

| Year | Model | Trim                   | VIN Range   |
|------|-------|------------------------|---|
| 2014 | Civic | LX (2-door and 4-door) | VINs beginning with 2HG - Check the iN VIN status for eligibility |

### BACKGROUND

On some Civic models, the tire beads may have been damaged when the tires were mounted on the wheels. This can cause a loss of air in the affected tire(s), which could increase the risk of a crash.

### CORRECTIVE ACTION

Dismount the tires, and inspect the tire beads. Replace any tire that has damaged beads.

### CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign in March 2014.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new and used vehicle inventory. These vehicles must be inspected and if necessary repaired before they are sold.

Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this campaign, do a VIN status inquiry before selling it.

### PARTS INFORMATION

| Part Name   | Part Number   | Quantity   |
|---|---------------|------------|
| Continental Contipro Contact, Tire Size P205/55R16 (89H) (2-door) | 42751-CTL-017 | Up to four |
| Continental Contipro Contact, Tire Size P195/65R15 (89H) (4-door) | 42751-CTL-016 | Up to four |

NOTE: If tire replacement is needed, you must use Continental Contipro Contact tires from The Tire Rack.

These tires will have two red dots (marker) on the sidewall indicating that the tires are for this campaign only.



## TIRE ORDERING AND CLAIM INFORMATION

Tires may have already been allocated to your dealership. If you need tires, order through The Tire Rack, online at [hondatires.com](http://hondatires.com) or call 877-327-8473, and claim the replacement by doing the following:

- List the tire cost in the first sublet field on the warranty claim. Use sublet code T2 (sublet tire purchase and installation) and include the invoice number.
- If you are replacing tires, you are also eligible for a handling and disposal fee of \$10.00 per tire. List this dollar amount in the second sublet field on the warranty claim. Use sublet code T4 (handling reimbursement).

## WARRANTY CLAIM INFORMATION

| Operation Number | Description  | Flat Rate Time | Template ID | Failed Part Number |
|------------------|--|----------------|-------------|--------------------|
| 4210C0           | Dismount the tires, inspect the tire beads, and replace any damaged tires. Mount and balance the wheels and tires. | 1.1 hours      | 14-014A     | 42751-CTL-006      |

NOTE: Retain the tire(s) for 30 days after payment of the warranty claim. (This is the normal retention time for parts replaced under warranty.)

Defect Code: 5YB00

Symptom Code: JD800

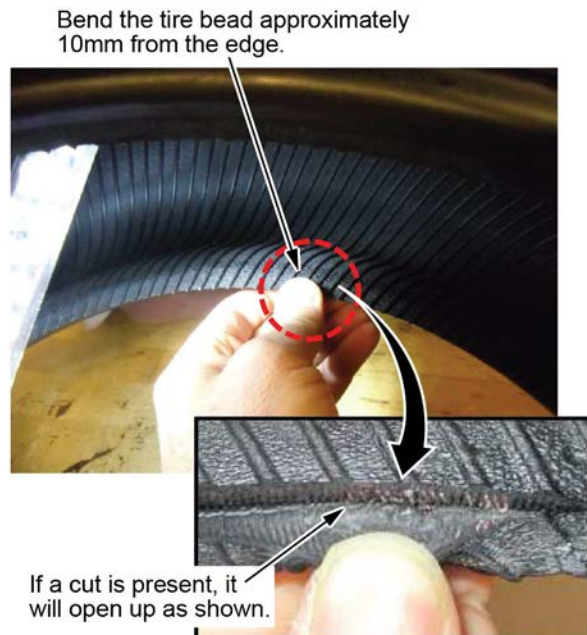
Skill Level: Repair Technician

## INSPECTION AND REPAIR PROCEDURE

1. Raise the vehicle on a lift, and remove the wheels.
2. Deflate the tires by removing the valve stem cores.
3. Remove the wheel weights; do not reuse them.
4. Make a mark on the tire next to the valve stem.
5. On the back of each tire and wheel, mark its location on the vehicle (L/F, R/F, L/R, R/R).
6. Using a tire machine, carefully debead the tires, then remove them from the wheels.
7. Inspect the inner side of the outboard bead using a shop light or flashlight. Bend the bead out approximately 10 mm from the edge. This will expose any damage to the bead.

NOTE: Make sure you wear gloves to protect your hands when inspecting the bead.

- If a tire does not have damaged beads, go to step 8.
- If a tire has damaged beads, go to step 9.



8. Remount the tires on the wheels:
  - Using the marks you made in step 5, match each tire to its wheel.
  - Line up the mark you made on the tire with the valve stem.
  - Reuse the original valve stem cores.
  - Make sure you use a tire assembly paste/lube when remounting the tire on the wheel to prevent damage to the tire.
  - Inflate the tires:
    - 2-door – 32 psi
    - 4-door – 30 psi
  - Go to step 12.
9. Render any damaged tire unusable by drilling a 1/2-inch hole completely through the sidewall. Then retain the tire(s) for 30 days after payment of the warranty claim. (This is the normal retention time for parts replaced under warranty.)
10. Replace the damaged tire(s) with new tires from The Tire Rack.
11. Mount the new tire(s) on the original wheel(s):
  - Reuse the original valve stem cores.
  - Make sure you use a tire assembly paste/lube when mounting the tire on the wheel to prevent damage to the tire.
  - Inflate the tires:
    - 2-door – 32 psi
    - 4-door – 30 psi
12. Rebalance the wheels and tires.
13. Reinstall the wheels, and torque the wheel nuts to **108 N·m (80 lb-ft)**.
14. Do the TPMS calibration; with the ignition turned to ON, navigate through the i-MID to **Customized Settings** menu. Select **TPMS Calibration**, then select **Calibration**. The i-MID will confirm that the calibration has started.

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.