

2014 Civic LX Tire Bead Damage Safety Recall Q&A

What is the reason for this recall?	During the supplier's assembly of the tires onto the wheels at a supplier, the tires may have been pinched between the assembly equipment and the vehicle's steel wheel rims, creating a tear. A tear in the bead of the tire could result in rapid air loss in the tire, making the vehicle more difficult to maneuver and increasing the risk of a crash.
How did the tire bead get damaged by the mounting machine?	The tire mounting machine was improperly set for the wheel width (the wheel specification recently had been slightly changed), allowing the tire bead to be pinched between the machine and the wheel rim during mounting.
How did Honda discover the damage?	Routine quality testing at the factory in Canada revealed lower tire pressure in one tire, which led to the discovery of tire bead damage and the eventual identification of the root cause at the tire mounting machine.
What will be done to recalled vehicles?	A Honda dealer will inspect the original tires for damage by dismounting all four tires. If an original tire is found to have a torn bead, the tire will be replaced, free of charge, regardless of mileage.
Will Honda replace all tires on a vehicle if only one is found to be damaged?	No. Only the damaged original tire will be replaced as part of the recall.  However, if a vehicle has higher mileage at the time of the inspection, a customer may choose to replace the others at his/her discretion and cost to match the new tire.
What tire will be used to replace a damaged tire?	The dealer will use an original OEM specification tire of the same brand as the original tire.
Why doesn't this recall apply to Civic trims other than the LX?  Why does this issue only affect steel wheels?	The recall is specific to damage potentially caused by the machine used to mount tires to the LX model steel wheels. Other Civic trims feature aluminum wheels and thus are not affected.
What size wheels are on the 2014 Civic LX?	The 2014 Civic LX Coupe is equipped 16-inch steel wheels.  The 2014 Civic LX Sedan is equipped with 15-inch steel wheels.
How long will the inspection/repair take?	Customers should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different.  The tire inspection process itself should take a little over 1 hour to complete. If a tire replacement is necessary and the dealer has the tire in stock, the repair can take place within that same time frame. In some cases, the dealer may need to order a tire, which could cause a delay to the repair. Honda has committed to replacing any damaged tires with OEM spec tires, and dealers will be able to order those tires for overnight delivery, if needed.
Is this a supplier issue, a Honda design issue, or a Honda manufacturing issue?	The tire mounting error occurred at a supplier.
When will customers be notified?	Letters to owners of affected 2014 Civic LX Coupes and Sedans will be mailed in late-March or early-April. Additionally, at that time, owners will be able to check their vehicle recall status online at <a href="http://www.recalls.honda.com">www.recalls.honda.com</a> .