

HONDA Service Bulletin

12-018

Applies To: See VEHICLES AFFECTED April 1, 2014

Starter Motor Intermittently Grinds In Cold Weather

(Supersedes 12-018, dated March 20, 2012, to revise the information marked by the black bars)

REVISION SUMMARY

Under PARTS INFORMATION, the starter motor part numbers were revised.

SYMPTOM

The starter motor intermittently grinds in cold weather (typically 45° F or colder).

POSSIBLE CAUSE

The starter clutch housing may be out of specification, causing uneven loading between the clutch roller and the starter pinion.

VEHICLES AFFECTED

2010 Accord L4 2-Door -

From VIN 1HGCS1B..AA019438 thru 1HGCS1B..AA020842

2010 Accord L4 4-Door -

From VIN 1HGCP2F..AA174006 thru 1HGCP2F..AA189457

2010 CR-V 2WD -

From VIN 5J6RE3H..AL040819 thru 5J6RE3H..AL043397

From VIN 3CZRE3H..AG705102 thru 3CZRE3H..AG705431

From VIN JHLRE3H..AC003395 thru JHLRE3H..AC005334

2010 CR-V 4WD -

From VIN 5J6RE4H..AL083395 thru 5J6RE4H..AL088734

From VIN 3CZRE4H..AG705943 thru 3CZRE4H..AG706302

From VIN JHLRE4H..AC005563 thru JHLRE4H..AC008068

2010 Element 2WD -

From VIN 5J6YH1H..AL005423 thru 5J6YH1H..AL005588

2010 Element 4WD -

From VIN 5J6YH2H..AL007268 thru 5J6YH2H..AL007387

CORRECTIVE ACTION

Replace the starter motor.

PARTS INFORMATION

Accord -

Intake Gasket A (4 required): P/N 17115-R40-A01

Starter Motor Assembly (except PZEV): P/N 31200-R40-A01-RM

Starter Motor Assembly (PZEV): P/N 31200-R41-L01-RM

CR-V -

Starter Motor Assembly: P/N 31200-R40-A01-RM

Element -

Starter Motor Assembly: P/N 31200-R40-A01-RM

Gasket, Intake Manifold: P/N 17115-RAA-A01

WARRANTY CLAIM INFORMATION

The normal warranty applies.

OP#	Description	FRT
116100	Accord: Replace the starter motor.	0.6
D	Add for L4	0.2
116100	CR-V: Replace the starter motor.	0.7
116100	Element: Replace the starter motor.	1.2

Failed Part: P/N 31200-R41-L01

Defect Code: 03001 Symptom Code: 04215

Skill Level: Repair Technician

REPAIR PROCEDURE

NOTE: This procedure is in an outline form that you can also use as a checklist for the repair. If you need more details on the item below, bookmark it in the appropriate service manual, or view it online.

- Battery Disconnection/Reconnection

Replace the starter motor as described in the appropriate service manual. Online, enter keyword STARTER, and select Starter Removal and Installation.

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