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**Sent on** 03 31 2014 **Expires on** 04 14 2014  
**From** Parts and Service Division  
**Subject** Request for Parts: 2010-2011 CR-V 4WD & 2010 Odyssey Front Brakes

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2010-2011 CR-V 4WD & 2010 Odyssey Front Brakes

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

**Background**

American Honda (AHM) would like to collect front brake parts (healthy parts) from certain 2010-2011 CR-V 4WDs & 2010 Odysseys that meet the criteria listed below. If the vehicle comes in with brake vibration or noise issue when braking, AHM may also be interested in collecting the front brake parts as long as the vehicle meets the criteria.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2010-2011 CR-V 4WD & any trim 2010 Odyssey.
2. Mileage must be less than 60,000 miles.
3. If the vehicle has already had a repair on the front brakes, the last repair history must be provided.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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