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**Sent on** 04 09 2014 **Expires on** 04 23 2014  
**From** Parts and Service Division  
**Subject** Request for Visit/Parts: 2014 RLX Front Suspension Noise When Driving Over Burr

**To:** All Acura Service Managers/Consultants  
**From:** Technical Research & Support Group  
**RE:** Request for Visit/Parts: 2014 RLX Front Suspension Noise When Driving Over Bumps

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2014 RLXs with a complaint of a front suspension noise when driving over bumps. The noise can be described as clunking or rattling. To fully understand the cause of this condition, AHM would like to inspect the vehicle and/or collect specific parts from the vehicle prior to you attempting any further repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. No front suspension work has been performed on the vehicle
3. Vehicle has not been involved in any collision.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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