

[Next Unread Message](#)**View Message****Sent on** 05 05 2014 **Expires on** 05 19 2014**From** Parts and Service Division**Subject** Request for Visit/Parts: 2014 MDX Windshield Stress Crack

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit/Parts: 2014 MDX Windshield Stress Crack

Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014 MDXs with a customer complaint of windshield fracture or stress crack. To fully understand the cause of this condition, AHM would like to either inspect or collect specific parts from the vehicle prior to you attempting any further repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Fracture or stress crack must not be from any collision/impact damage.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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