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Sent on 06 05 2014 **Expires on** 06 19 2014
From Parts and Service Division
Subject Request for Parts: 2014 Odyssey Front Wiper Blades Streaking

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2014 Odyssey Front Wiper Blades Streaking

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda (AHM) is investigating certain 2014 Odysseys with a complaint of the front wiper blades streaking, smearing, or smudging. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to your attempting any further repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. All trims are accepted.
2. No previous repair on the wiper assemblies.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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