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**Please distribute to:
 Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager**

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| <input checked="" type="checkbox"/> Freightliner Dealers | <input checked="" type="checkbox"/> Thomas Built Bus Dealers | <input checked="" type="checkbox"/> Sales Terms (DTR) |
| <input checked="" type="checkbox"/> Western Star Dealers | <input checked="" type="checkbox"/> Direct Warranty Customers | <input checked="" type="checkbox"/> Used Product (DTR) |
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IMPORTANT WARRANTY INFORMATION

REF **14-022**
 Effective 07/15/2014
 Release 07/14/2014
 SUBJECT Pre-Approval Threshold Increase From \$2,500 to \$5,000 USD

❖ Pre-Approval Threshold Raised

In collaboration with the Joint Application Development (JAD) team, DTNA is pleased to announce that, effective for repairs performed on or after July 15, 2014, the warranty pre-approval threshold increases from \$2,500 to \$5,000 USD. It is unnecessary to submit pre-approval requests for amounts less than \$5,000 USD; such requests will be denied. Please note that the increased pre-approval threshold does not apply to Thomas Built Bus (TBB) sublet repairs or Recall/Field Service Campaigns. Additionally, the threshold increase does not apply to Used Trucks - a forthcoming Important Warranty Information letter will be released detailing changes to Used Truck pre-approvals.

❖ Pre-Approval Requirements

- Warranty pre-approval is required for:
- Repairs \$5,000 USD or more per vehicle, per Single Repair Period, for the following:
 - Paint repairs
 - Corrosion repairs
 - Cab structure and fairing body shop repairs
 - Transporter-related damage, as noted on the vehicle delivery receipt
 - Frame rail repairs/replacements
 - Factory build discrepancies
 - A sales cab is used in a warranty repair
 - TBB sublet repairs of \$600 USD or more per vehicle

As stated in the Warranty Manual, claim reimbursement is subject to final inspection. If information provided by the repair facility in the claim or the pre-approval request does not match actual failure analysis or is found to be non-warrantable, the claim may be denied or charged back. For complete pre-approval guidelines and instructions, please see the *General Policies* section of the Warranty Manual.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version on-line: Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.