

# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

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Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:

[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI14-013

Effective: 07/15/14

Release: 07/15/14

**SUBJECT: FL655 - Revised Interim Bulletin**

This letter is to inform you that a revised bulletin for Interim Recall *FL655 ~ Sterling Bullet Left Tie Rod Ends*, has been posted on AccessFreightliner.com. Please print and use the revised bulletin for all work under INT FL655 from this point forward.

**REVISION:**

- The Work Instructions and Labor Allowance table have been updated to reflect a change in procedure; if the left tie rod end is found to be misaligned, it will now be adjusted rather than replaced.
- The NOTES regarding Chrysler's special alignment tool have been updated.
- Information regarding the repair date has been added to the Owl Claims for Credit section.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*