## Next Unread Message

## **View Message**



DATE: July 16, 2014

TO: All Honda Service Managers and Personnel

FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Recall: 2001-11 Multi-Model Airbag Inflator SERVICE UPDATE

On Monday, June 23, 2014, American Honda announced three recalls for various 2001-11 Honda models. At this time, affected VINs have not been determined. Due to this, the following models are subject to a **recall** and **stop sale order** in all regions of the United States and US territories:

2001-07 Accord 4 cyl. 2001-05 Accord V6 2001-05 Civic 2002-06 CR-V 2003-11 Element 2002-04 Odyssey 2003-07 Pilot 2006 Ridgeline

Because both VIN information and parts availability are unclear, **all** of the vehicles in the above model/model year range should be treated at this time as "**potentially affected vehicles**." Accordingly, American Honda is providing the verbiage below to facilitate service of these "**potentially affected vehicles**." Should a "**potentially affected vehicle**" arrive for service, the customer <u>must be</u> advised that their vehicle may be subject to a recall and the dealer must document that they advised the customer. The following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle within the model/year ranges listed above. Once VIN specific information is available, the normal procedures under SOM 7.2.1 will apply for this recall.

## Suggested Verbiage to be included on Repair Order:

## "Customer advised that:

The vehicle may be subject to one or more recalls affecting the driver's and/or passenger's front airbag inflators. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component."

Once additional information regarding affected VINs is available, American Honda will activate VIN status inquiry and update all dealers via iN message and service bulletin.

© 2000–2014, American Honda Motor Co., Inc. All Rights Reserved.