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Sent on	07	30	2014	Expires on	08	13	2014
From	Parts and Service Division						
Subject	Request for Parts: 2013 Civic Engine Oil Leak at Timing Chain Case Cover						

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2013 Civic Engine Oil Leak at Timing Chain Case Cover

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2013 Civics with a complaint of an engine oil leak at the timing chain case cover. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting any further repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2-door & 4-door are accepted.
2. First time complaint only.
3. Exclude Si, Hybrid & CNG.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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