

August 7, 2014

ATB 51861 (1408)

HFL Does Not Make or Receive Calls or HFL Buttons Do Not Work

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2013–14	Fit EV	ALL	ALL

SYMPTOM

The vehicle may have one or more of the following software bugs:

- You cannot make or receive HFL calls using the steering wheel switches
- You cannot make or receive HFL calls using the audio-navigation unit
- The message “now loading...Please Wait” appears on the phone screen

CORRECTIVE ACTION

Update the navigation system with the USB update device.

TOOL INFORMATION

Part Name	Part Number	Quantity
Navigation System Update	07AAZ-TX9A100	1

NOTE: The USBs are dedicated tools. **Do not save other files onto the USB update device.**

The USB update devices were recently shipped to all dealers. Additional USB update devices are available for purchase through the parts system.



WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
0100A1	Update the navigation system software.	0.3 hour	14-021A	39541-TX9-A01

Defect Code: 03214

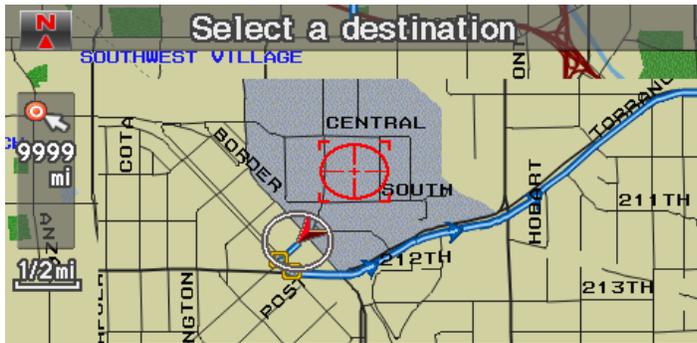
Symptom Code: 03217

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

- Apply this software update only to the vehicles listed under AFFECTED VEHICLES, otherwise this software update can permanently damage the unit.
 - If you accidentally update the wrong vehicle, contact Tech Line; if the audio-navigation or audio unit must be replaced, your dealership may be debited for the replacement cost.
1. Connect a battery charger or a fully charged jumper battery to the vehicle and leave it connected during the entire update procedure to maintain a steady voltage.
 2. Press the engine START/STOP button to select the vehicle ON mode.
 3. Press **OK** on the Confirmation screen, then make sure you are on a map screen.



4. Connect the USB update device to the USB cable in the center console above the glove box.
NOTE: Once you connect the USB update device, **do not remove it until the LED blinks.**



5. The navigation system will automatically begin after about 12 seconds. There is a blank screen followed by a Notification screen loading bar.



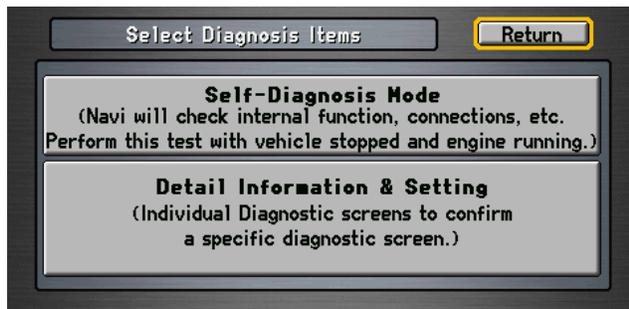
- When the audio-navigation unit has transferred the update from the USB update device, about 1 minute, the indicated red LED blinks. Remove the USB update device.

NOTE:

- Make sure you remove the USB update device as soon as the LED starts blinking. If you do not remove it and the system reboots, you will need to leave the USB plugged in and update the vehicle again.
 - The navigation system takes about 3 minutes to finish the update after the USB update device is removed.
- After the USB update device is removed, the navigation system will continue updating. When it is finished, the system will reboot, and the Anti-Theft System screen appears.



- Press and hold the VOL PUSH button until you hear a beep.
- Press and hold the MAP, DESTINATION, and CANCEL buttons until the Select Diagnosis Items screen appears.



- Select **Detail Information & Setting**.
- Select **Version**.
- Verify that the software was updated to the new version as shown below. If the software is not updated, turn the vehicle to the OFF mode, and go back to step 2 and repeat the update procedure.



END