Warranty Information

General Communication **Number: VWC-14-01**

Subject: Paint & Corrosion Training Webinars **Date: Jan. 23, 2014**

This document conveys Volkswagen Warranty general information.

As outlined in VWP-13-27 *Paint and Corrosion Policy and Program*, dated December 17, 2013, Volkswagen Warranty is offering paint and corrosion webinar training to ensure dealer success with the new program. Service Managers and Warranty Administrators are encouraged to register for a training session by clicking on one of the dates below.

Fri, Jan 24, 2014 2:00 PM - 3:30 PM EST

Mon, Jan 27, 2014 9:00 AM - 10:30 AM EST

Wed, Jan 29, 2014 2:00 PM - 3:30 PM EST

Fri, Jan 31, 2014 9:00 AM - 10:30 AM EST

Tue, Feb 4, 2014 2:00 PM - 3:30 PM EST

Wed, Feb 5, 2014 9:00 AM - 10:30 AM EST

Thu, Feb 6, 2014 2:00 PM - 3:30 PM EST

Mon, Feb 10, 2014 9:00 AM - 10:30 AM EST

Wed, Feb 12, 2014 2:00 PM - 3:30 PM EST

Fri, Feb 14, 2014 9:00 AM - 10:30 AM EST

Mon, Feb 17, 2014 2:00 PM - 3:30 PM EST

Wed, Feb 19, 2014 9:00 AM - 10:30 AM EST

Once registered, you will receive an email confirmation that will include the information needed to join the webinar. Each session allows 50 participants. There will be a Q&A session at the end of the webinar.

Registration may also be completed through the Certification Resource Center by selecting the course number 700148.

Questions

For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or *warranty.helpline@vw.com*.

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