

Service Bulletin

PRELIMINARY INFORMATION

Subject: Driver or Passenger Heated Seats Inoperative and/or Heated Seat Button Sticks

Models: 2014 Chevrolet Malibu Equipped with Front Heated Seats (RPO KA1)

Condition/Concern

Some customers may comment that the driver or passenger heated seats are inoperative and/or the heated seat button sticks.

This condition may be due to excessive paint on the edge of the faceplate near the heated seat button, which could cause it to be stuck if pressed. In certain conditions, the remote HVAC control module will lock out input for the sticking button from the HVAC control module faceplate until the system is reset.

Recommendation/Instructions

Technicians should confirm that the heated seat button can become stuck upon pressing on the upper edge of the button before ordering a replacement HVAC control module faceplate.

Important: If the heated seat button does not illuminate properly on the replacement faceplate, remove the HVAC fuse (F10DA) for 5 minutes and reinstall to reset the remote HVAC control module.

Parts Information

Part Number	Description
23465799	CONTROL ASM-HTR & A/C (Without KLP or HP6)
23465801	CONTROL ASM-HTR & A/C (With KLP or HP6)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4420050	Heater and Air Conditioning Control Replacement	Use Published Labor Operation Time