



Service Bulletin

File in Section: -

Bulletin No.: PI0360D

Date: December, 2014

PRELIMINARY INFORMATION

Subject: Accessory Remote Start Does Not Work with OnStar® RemoteLink™ Phone Application

Models: 2011-2012 Buick Lucerne
2011-2015 Buick Enclave
2011-2015 Cadillac CTS Sedan
2010-2015 Chevrolet Equinox
2011-2013 Chevrolet Avalanche
2011-2015 Chevrolet Camaro, Silverado Models, Suburban, Tahoe
2012-2015 Chevrolet Sonic
2010-2015 GMC Terrain
2011-2015 GMC Acadia, Sierra Models, Yukon Models
Excluding Vehicles Equipped with Remote Ready Start Package (RPO AP8)

This PI has been revised to add the 2015 Model Year. Please discard PI0360C.

Condition/Concern

Some customers may comment that the accessory remote start will not work with the OnStar RemoteLink phone application.

The vehicle information contained in the OnStar database does not reflect information added to a vehicle after it was produced at the assembly plant.

Recommendation/Instructions

Do not replace any components of the remote start accessory or the BCM. The OnStar Remote Start phone app does not function with the GM Accessory Remote Start.