File in Section:

Bulletin No.: PI1379

Date: December, 2014

PRELIMINARY INFORMATION

Subject: Noise and/or Shake Felt While Driving

Models: 2010-2015 Chevrolet Express

2010-2015 GMC Savana

Equipped with 6.6L Turbo Duramax® Diesel Engine (RPO LGH)

Condition/Concern

Some customers may comment on a noise and/or shake felt while driving. This condition may be due to the upper control arm bushing being worn.

Recommendation/Instructions

Replace the control arm bushing with the re-design bushing listed. Refer to Front Upper Control Arm Bushing Replacement in SI.

Parts Information

Part Number	Description
23428561	BUSHING ASM-FRT UPR CONT ARM

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8033330	Front Upper Control Arm Bushing Replacement	Use Published Labor Operation Time