



# Service Bulletin

File in Section: -

Bulletin No.: PI1370

Date: December, 2014

## PRELIMINARY INFORMATION

**Subject:** Reduced Trailer Braking Under Certain Loads and Road Conditions related to Integrated Trailer Brake Control Performance (Reprogram ITBCM)

**Models:** 2010 Chevrolet Silverado HD 2500/3500  
2010 GMC Sierra HD 2500/3500  
Equipped with Integrated Trailer Brake (RPO JL1) without Stabilitrak (RPO JL4)

**Attention:** This PI also applies to any of the above models that may be Middle East and Israel Export Vehicles.

### Condition/Concern

Some customers may comment that there is reduced trailer braking under certain road conditions with certain trailer loads.

This condition may be due to the trailer brake control system having a mismatch of information when determining the amount of braking required for the user gain setting.

### Recommendation/Instructions

A revised calibration has been developed to address these issues. Reprogram the Integrated Trailer Brake Control Module (ITBCM) with updated calibration files using the TIS2WEB Service Programming System (SPS) application. Refer to SI and Service Programming System (SPS) documentation for programming instructions, if required. Refer to Trailer Brake Control Module Programming and Setup in SI.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810255	Trailer Brake Control Module Reprogramming with SPS	Use Published Labor Operation Time