

Service Bulletin

PRELIMINARY INFORMATION

Subject: Whistle Noise From Drivers Side A Pillar Area (Inspect VIN Plate Rivets)

Models:

2008-2014 Cadillac Escalade Models
2008-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2014 Chevrolet Silverado 2500/3500, Suburban, Tahoe
2008-2013 GMC Sierra, Yukon Models
2014 GMC Sierra 2500/3500, Yukon Models

This PI was superseded to update Model Years. Please discard PIT5180.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of a whistle noise coming from the driver's side "A" pillar area when driving around 50 mph with the HVAC in recirculation mode. This whistle noise may be coming from one of the rivets securing the VIN plate to the cowl (see picture below). It may be hard to pin point the source of the noise, but the use of a stethoscope or the Ultrasonic Leak Detector (J-41416) may be helpful.



Recommendation/Instructions

Reseal the rivet(s) using RTV sealer from the underside. The underside of the rivet can be accessed through the cowl.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0560052	Plenum Panel Resealing	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the

remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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