



Service Bulletin

PRELIMINARY INFORMATION

Subject: Water/Dust Through Openings Under The Bed Rails Near The Stake Pockets

Models: 2007-2015 Chevrolet Silverado

2007-2015 GMC Sierra

This PI was superseded to update Model Years. Please discard PIT4250G.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of water/dust from the openings under the bed rails near the stake pockets. While the openings on the New Silverado and Sierra are more visible, the Classic Silverado and Sierra had similar openings around the stake pockets. The openings are required for the unique forming process of the new pickup box side inner stamping. The new design has equivalent performance for dust and moisture intrusion as compared to the previous design. .



Recommendation/Instructions

Note: The pickup box is not designed to be sealed completely from dust or moisture intrusion

The openings are design intent due to the unique forming process of the new pickup box side inner stamping and no warranty repairs should be made. These holes however, may be covered with many different types of materials. Several different companies, for example ACI Agri-Cover, Inc. (<http://shop.agricover.com/product/totalbedseal>) offer accessories like "Access® Total Bed Seal" for customer purchase, which helps keep rain, snow, and dust out of the truck bed.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION