



Service Bulletin

PRELIMINARY INFORMATION

Subject: Creak Or Pop Type Noise From Right Front Body At Slow Speeds

Models: 2014 Chevrolet Equinox

2014 GMC Terrain

Built Between 02/01/14 and 05/31/14

Condition/Concern

Customers may comment on a right front creak or pop type noise during slow speed body twist driving maneuvers. Raising the vehicle with a floor jack on the right front control arm may also create this noise condition.

Recommendation/Instructions

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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