



Service Bulletin

PRELIMINARY INFORMATION

Subject: Tow/Haul Cruise SES 4x4 Heated Washer Fluid Off Message And Various Other Indicator Lamps Do Not Illuminate

Models: 2007 - 2014 Cadillac Escalade Models
2007 - 2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2014 Chevrolet Silverado 2500/3500, Suburban, Tahoe
2007 - 2013 GMC Sierra, Yukon Models
2014 GMC Sierra 2500/3500, Yukon Models

This PI was superseded to update Condition/Concern and Model Years. Please discard PIP4401D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment that the check engine light, tow/haul, SIR, cruise control or other various indicators or warning lamps will not come on in the instrument panel. Vehicles equipped with manual shift transfer cases may also have an inoperative 4x4 indicator lamp when the transfer case is shifted into 4-wheel drive. Vehicles equipped with an electronic compass, displayed in the DIC, may have an inoperative compass. Vehicles may display HEATED WASHER FLUID OFF message in DIC, even though vehicle is not equipped with the system.

Recommendation/Instructions

Using the Tech 2, command the instrument panel indicator lights on. If the suspect indicator lights do not come on when commanded, inspect the AUX HVAC 10 amp fuse in the under hood fuse block and associated circuit for an open or high resistance. If the lamps do come on when commanded, follow published diagnosis listed in SI associated with the illuminated indicator lamp.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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