

# Service Information

VAS Tester

Number: AVT-14-07

Subject: Windows® 7 Installation DVDs – Shipment Schedule & Documentation

Date: Feb. 24, 2014

## 1.0 - Background

Windows 7 installation DVDs for VAS diagnostic devices with Windows XP are **device-specific**. Each dealership will receive **one** device-specific Windows 7 installation DVD for each device in workshop service, as per current VWGoA sales records.

As a result, and to ensure accurate, timely preparation and shipment of Windows 7 Installation DVDs, the shipment process is staged by device model number groups **over a two week period**.

Please review and determine all the VAS diagnostic devices in workshop service that are eligible for Windows 7 updates. Then refer to the staged shipment schedule below **to know when to expect your applicable DVDs**.

## 2.0 – DVD Shipment Schedule

| Existing VAS Diagnostic Devices<br>Eligible for Windows 7 update with DVD | Device-Specific DVDs Shipped          |
|---------------------------------------------------------------------------|---------------------------------------|
| VAS 6150A Laptop<br>VAS 6150B Laptop                                      | During the week of <b>February 24</b> |
| VAS 6150C Laptop<br>VAS 6160 & VAS 6160A Tablet                           | During the week of <b>March 3</b>     |

Each shipment includes an Offboard Diagnostic Information System Service (ODIS Service) **V2.1.0 DVD** which will be used during the update.

Be reminded that shipments to West and Southeast US states and Canadian provinces will typically arrive later during the scheduled week or early during the following week. Confirm DVD arrivals with your business office or Parts Dept. colleagues as applicable.

## 3.0 – DVD Installation Documentation

Each Windows 7 / ODIS Service version 2.1.0 DVD shipment also includes a highly-visible cover letter. The cover letter contains an overview of the update process and directs the recipient to ServiceNet to obtain the installation instructions.

Please **DO NOT** initiate the arbitrary installation of the supplied DVDs without having assigned personnel obtain and use the posted documentation. Avoid problems later by always preparing devices and performing the step-by-step installation as per the posted instructions.