

Technical Service Bulletin



74 Front seat backrest cover damaged

74 14 18 2036572/1 February 26, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 - 2016	All	Not Applicable
A5	2009 - 2016	All	Not Applicable
A3	2009 - 2013	All	Not Applicable

Condition

- The panel on the back of the front seat is warped or dented (Figure 1).
- The headrest on the rear seatback may also be damaged.



Figure 1. Damaged front seatback panel.

Technical Background

The damage is caused when the headrest of the rear seat backrest comes in contact with the back of the front seat.

This occurs when the rear seat is folded down with the headrests installed (Figure 2), and the front seat is moved back far enough to make contact with the rear seat headrest (Figure 3).



Figure 2: Folded-down rear seat backrest with headrest installed.



Figure 3: Front seat moved back far enough to make contact with rear seat headrest.

Production Solution

Not applicable. This damage is caused by outside influence.

Service

Explain the following to the customer:

- When the rear seat seatbacks are folded down, the rear seat headrests must be removed to accommodate the front seats (Figure 4).
- With the rear seat headrests removed, there is adequate clearance to accommodate the front seats even if they are adjusted as far back as possible (Figure 5).
- When the rear seats are folded back up and locked, the headrests must be reinstalled. The procedure for removal and reinstallation of the rear seat back headrests can be found in the Owner's Manual.



Figure 4: Rear seat backrest folded down with headrest removed.



Figure 5: Front seat adjusted as far back as possible.

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Warranty

This damage is due to outside influence and is not covered by any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2036572) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.