

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: AOS-14-33

Subject: Required Open Internet Addresses (URLs)

Date: Dec. 17, 2014

Supersedes AOS-13-15 due to additional information and reformatting.

1.0 – Introduction

The ability to communicate with VWAG Group Systems to perform GeKo Functions in ODIS Service, (GFF, SVM, Keys, etc.) and utilize the Netviewer one2one remote control client requires certain Internet addresses to remain open on your Dealer Network.

Below are web addresses etc. that allow your diagnostic devices to communicate smoothly with VWAG and VWGoA.

Note:

The addresses etc. below cannot be tested via an Internet Explorer browser session. However, if your dealership uses a network firewall, these addresses etc. must be opened to ensure communication. Please contact your Dealer Systems Administrator or IT Pro if you feel these Web addresses etc. are being restricted.

2.0 – Required Open Web Addresses (URL's)

ODIS Service Diagnostic Software:	Netviewer one2one – Telediagnosis Software:
https://odisinfomedia.vwhub.com/services	http://nv-us-ks02.netviewer.com:80
https://odiscert.vwhub.com/LOGON/LOGONService.asp	http://nv-us-ks02.netviewer.com:443
https://odisinfomedia.vwhub.com/services	http://nv-us-ks02.netviewer.com:2000
https://odiscert.vwhub.com/Service42/RepairHints.asp	
https://odiscert.vwhub.com/PIN/PINService.asp	
https://odiscert.vwhub.com/svmvw/svmvwservice.asp	
https://odiscert.vwhub.com/PROTO/PROTOService.asp	
https://mirrorserver2.vwhub.com/dav/	

3.0 – Dedicated Email Server IP

The following IP information is applicable **ONLY** when the ODIS Service Email Outbox has been configured to VWGoA's dedicated email server. This allowance is not otherwise necessary. For details refer to **Service Information – ODIS Service** document title: **Dedicated Email Server Configuration**

TCP traffic to port 465 on IP 199.5.50.7.