

Technical Service Bulletin



70 Noises in instrument panel

70 14 40 2039016/1 November 18, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
R8	2008 - 2016	All	Not Applicable

Condition

The customer hears creaking noises from the instrument panel, particularly over rough roads.

Technical Background

These noises may be caused by contact between the instrument panel carrier and an adjustment cam used in the assembly process in production.

Production Solution

Not applicable.

Service

1. Remove the right instrument panel vent (Figure 1).



Figure 1. Right instrument panel vent removed.

2. Check the torque of the instrument panel carrier nut to ensure that it is not loose. It should be torqued to 23 Nm. Check the adjustment cam. If it is making contact with the carrier, it can be turned $\sim 10^\circ$ to the right so that there is clearance around the eccentric (Figure 2).

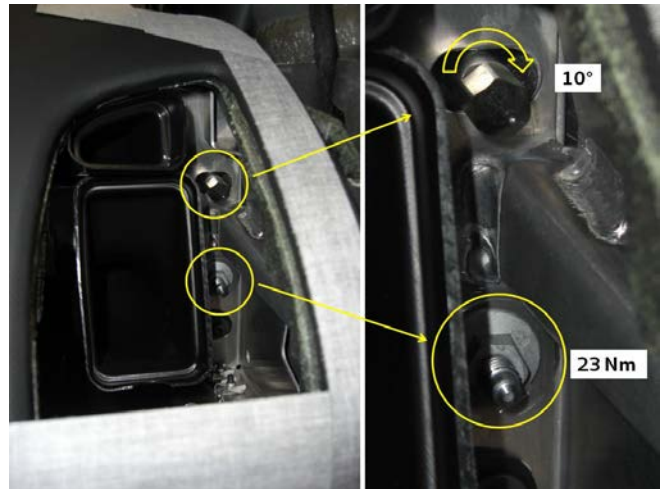


Figure 2. Location of adjustment cam and instrument panel carrier nut.

3. Because the adjustment cam eccentric will be moved out of the original position, mark the outside of the instrument panel carrier nut with a marker (Figure 3). This will aid in repositioning the instrument panel should it need to be removed in the future.



Figure 3. Instrument panel carrier nut to be marked.



Note:

The eccentric pin is a production aid used to precisely align the instrument panel in the production process. It has no fastening function, therefore it can be turned 10° to create clearance from the instrument panel carrier.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	7018		
Damage Code:	0020		
Labor Operations:	Air vent outer remove and reinstall	8555 1901	20 TU
	Adjust instrument panel carrier	7018 9999	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2039016/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2039016) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.